

## Direct Document Upload to BKFS

Traditionally, when uploading documents to Black Knight, a translator is used to help systems speak the same language. Sometimes important things can be lost in translation. This is particularly problematic in our highly regulated industry. Furthermore, translators cost money often while decreasing speed and accuracy. Luckily, here at CaseMax, we are always looking for new ways to keep you moving forward.

In the 19.2.1 release, CaseMax bypassed these translation roadblocks by providing the ability to upload documents directly to Black Knight and at a special CaseMaxter rate.

In August 2020, our beta testers at SouthLaw began uploading documents directly to Black Knight Financial Services. Note the date. File volume was at an historic low of less than 50% of pre-pandemic levels.

Because the most efficient way to get from point A to point B,



is a direct line.

During the lowest-volume period the firm has ever seen, with just over 9 months of direct access to Black Knight:

- **The firm realized a savings of \$5,388** compared to their previous process.
- **The firm broke even** on Black Knight's one-time implementation fee.
- Data was transferred much **more accurately**.
- The process was less cumbersome.

As of June 2021, SouthLaw began seeing full profit from the integration. Going forward, additional integrations will be available at CaseMax special pricing.

Streamline your process all by taking advantage of the direct approach.

## Merge Safely & Easily at Higher Speeds

### Substitution of Counsel Process

Manual processes rarely translate to efficiency or savings in the financial world. They're often time-consuming and tedious and have a way of tying up resources. In a very common occurrence like Substitution of Counsel on court cases, a simple name change elicits a cascade of manual changes to be performed by someone who's already facing rush-hour levels of work.

Take our beta site, SouthLaw, for example. The four-state firm created and began using a new CaseMax process in August 2020. Due to staffing changes, 1,516 instances of Substitution of Counsel had to be completed. To make these changes without automation would be a manual process projected to cost \$6,074.11. However, they created a new automated template, which merged information about the new counsel into documents and systematically sent notification to required parties. The actual cost was \$4,548.00. The firm saved \$1,526.11 in costs and a whopping 253 hours.

